



॥ ज्यावंत शिक्षण प्रसारक मंडळ ॥
JAYWANT SHIKSHAN PRASARAK MANDAL'S

RAJARSHI SHAHU COLLEGE OF PHARMACY & RESEARCH



(Approved by AICTE & PCI, Affiliated to SPPU &

Accredited by NAAC With 'A' Grade)

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Dr. K. R. Khandelwal
M. Pharm, Ph. D.
PRINCIPAL

2.7.1 STUDENT SATISFACTION SURVEY (SSS)

Student Satisfaction Survey for Academic Year 2020 -21 (SSS) based on overall institutional performance was conducted at the end of academic year. The questionnaire was designed by covering all aspects related to overall functioning of the Institute. Student were required to rate the questionnaire on a scale of 1 to 5. Average Score was considered and corrective measures were taken for improvement.

Dr. K. R. Khandelwal

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Rajarshi Shahu College of Pharmacy & Research
Tathawade, Pune 411 033.



STUDENT SATISFACTION SURVEY REPORT 2020-21

A. Objective:

To measure the student's level of satisfaction on their experiences with JSPM's Rajarshi Shahu College of Pharmacy & Research covering the areas as shown below:

- I. Quality of teaching learning process
- II. Use of ICT & E-Resources
- III. Physical Facilities and Infrastructure
- IV. Student Support
- V. Overall Students Satisfaction Level

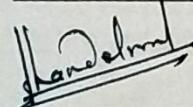
B. Survey Methodology:

The Student Satisfaction Survey (SSS) on overall institution performance was conducted at end of academic year 2020-21. A questionnaire was designed taking into account various parameters viz. teaching-learning facilities (Online mode), pedagogies, research environment, student support and facilities, placements, campus facilities and overall Students Satisfaction Level etc. on a 1 to 5 point scale. Google forms of these questionnaires were created and mailed to students of each class by respective Guardian faculty Members. Average response for each question was calculated class wise.

C. Number of Participants

The numbers of active students participated in the survey class wise are as follows.

Sr. No.	Class	Total Questions	No. of students participated in the SSS
1.	First year B.Pharm	14	67
2.	Second year B.Pharm	14	74
3.	Third year B.Pharm	18	64
4.	Final year B.Pharm	18	67
5.	F.Y. M.Pharm. (Pharmaceutics and Pharmaceutical Quality Assurance)	18	32
6.	S.Y. M.Pharm. (Pharmaceutics and Pharmaceutical Quality Assurance)	18	30



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D. Survey Results: The results obtained from SSS were calculated as average response on a 5 point scale as shown below:

Q. No	Questionnaire	Average Class response						Average response
		FY	SY	TY	Final Yr. B.Ph	F.Y.M. Pharm	S.Y.M. Pharm	
A. Quality of teaching learning process								
1.	Rate the quality of teaching learning process adopted by the college (Online Mode)	4.09	4.20	4.23	4.80	4.3	4.7	4.38
2.	Rate your experience about availability of teachers beyond classes and co-operation to solve individual problem	4.15	4.12	4.23	4.44	4.37	4.73	4.34
3.	The teachers covered relevant topics beyond syllabus.	NA	NA	4.25	4.50	4.31	4.5	4.39
4.	Rate your experience in handling of sophisticated instrument	NA	NA	4.17	4.35	4.0	4.43	4.23
5.	Rate your experience about value added clinical research certificate course offered by the college	NA	NA	NA	4.44	NA	NA	4.44
6.	How helpful is the Journal club activity in promoting research attitude and enhancing research	NA	NA	NA	NA	4.37	4.6	4.48
7.	Rate the quality of research carried out and efforts taken to publish the research work in peer reviewed journals	NA	NA	NA	NA	4.09	4.26	4.17
Average Score For Quality Of Teaching Learning Process								4.34
B. Use of ICT & E-Resources								
8.	Rate your experience of ICT enabled smart classrooms, online classes conducted through Zoom, Google meet, Cisco webex.	3.94	4.04	3.96	4.55	3.83	4.46	4.13
9.	How would you rate the e- resources like Learning management system i.e MOODLE and Google Classroom.	3.68	3.78	4.07	4.5	3.84	4.56	4.07
Average Score For Use of ICT & E-Resources								4.1
C. Physical Facilities and Infrastructure								
10.	How well do the classrooms and lab in this college meet the learning needs of students?	4.42	4.44	4.45	4.64	4.5	4.73	4.53
11.	How would you rate the ramp and lift facilities for differently abled	3.58	3.75	3.98	4.31	3.43	4.23	3.88

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	student						
12.	Are the sports and recreational facilities up to date?	3.57	4.01	4.0	4.29	3.81	4.33
13.	How would you rate the following campus facilities at the college like Parking, Canteen, Transport, Hostel, Ambulance, Bank ATM etc.	3.68	4.02	4.09	4.38	4.03	4.26

Average Score For Physical Facilities And Infrastructure

4.1

D. Student Support

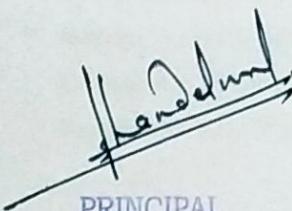
14.	Does the teacher taking efforts in advising you for career decisions and placement?	NA	NA	4.5	4.67	4.62	4.5	4.57
15.	Does the institute help you in fetching Government and non-government scholarships?	4.77	4.51	4.59	4.71	4.84	4.73	4.69
16.	Rate your book bank facility	4.07	4.10	4.01	4.34	NA	NA	4.13
17.	How would you rate the extracurricular activities conducted in the college?	3.53	3.78	3.98	4.10	3.96	4.43	3.96
18.	Institute takes active interest in conducting personality development courses/ seminars	3.75	4.16	4.39	4.41	4.31	4.53	4.25
19.	Teachers encourage you to participate in extracurricular activities	4.26	4.13	4.25	4.52	4.5	4.56	4.37

Average Score For Student Support

4.32

E. Overall Students Satisfaction Level

20.	Overall, are you satisfied with your experience at this college?	4.30	4.29	4.42	4.73	4.59	4.5	4.47
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E. Findings and Analysis:

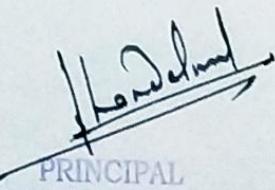
- I. Quality of teaching learning process:** The average score achieved for teaching learning process was 4.34 indicating the students were very much satisfied with the online teaching learning process adopted by the institute during Covid pandemic and also availability of teachers beyond classes to personally solve the learning problems. Students appreciated the content beyond syllabus covered in classes and the value added certificate courses offered by the institute. The students were satisfied with their experience in handling of sophisticated instruments, Journal club activity and the quality of research and efforts taken by the institute to publish the research work in peer reviewed journals.

- II. Use of ICT & E-Resources:** The average score achieved for ICT and e- resources was 4.1 thus, indicating students were satisfied with the Smart Classrooms, Learning Management System MOODLE and Google classroom.

- III. Physical Facilities and Infrastructure:** The average score achieved for Physical Facilities and infrastructure was 4.1. The students were very satisfied with the available smart classrooms, laboratories and library facilities. Students were satisfied with the ramp and lift facilities provided for disabled students.

- IV. Student Support:** The average score achieved for student support was 4.32. Students were content with the initiatives taken by the institute for fetching government and non – government scholarships. The result showed that the students were happy with the support services provided by the college.

- V. Overall Students Satisfaction Level:** The average score achieved for overall students satisfaction level was 4.47. The results showed that students are very much satisfied with their learning experiences pertaining to quality of teaching learning process, utilization of ICT & E-resources, physical facilities and infrastructure and student support services provided by Rajarshi Shahu College of Pharmacy & Research.



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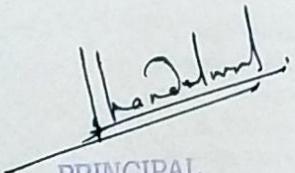


F. Action Plans for Continual Improvement:

As observed in the above feedback analysis received from students no criteria received a feedback rating below 3.5 indicating that the students are content and satisfied with the teaching learning facilities, ICT tools, and student support provided by college. The institute is looking forward for continuously upgrading the sports and recreational facilities, enhancing connectivity of online lectures by installing wifi routers in each classroom and increasing the number of virtual extracurricular activities for students.

G. Conclusion:

The overall student satisfaction survey results achieved was 4.47. From the survey almost all the students were satisfied with the quality of teaching learning process and overall facilities related to ICT resources, infrastructure and student support provided by the College.



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STUDENT SATISFACTION SURVEY 2020-21

B. Pharm First Year

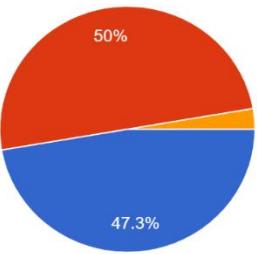
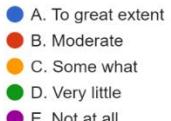
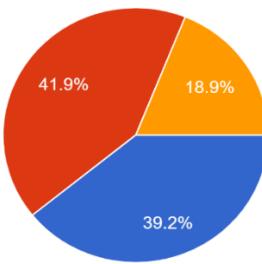
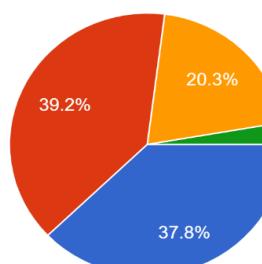
Sr. No.	Questions	Excellent	Very Good	Good	Fair	Poor	Average Response
1.	How well do the classrooms and lab in this college meet the learning needs of students?					<ul style="list-style-type: none"> ● To great extent ● Moderate ● Some what ● Very little ● Not at all 	4.42
2.	Rate the quality of teaching learning process adopted by the college					<ul style="list-style-type: none"> ● Excellent ● Very good ● Good ● Fair ● Poor 	4.09
3.	Rate your experience about availability of teachers beyond classes and co-operation to solve individual problem					<ul style="list-style-type: none"> ● Excellent ● Very Good ● Good ● Fair ● Poor 	4.15
4.	Rate your experience of ICT enabled smart classrooms					<ul style="list-style-type: none"> ● Excellent ● Very Good ● Good ● Fair ● Poor 	3.94

5.	<p>Does the institute help you in fetching Government and non-government scholarships?</p>	<table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Always</td> <td>82.1%</td> </tr> <tr> <td>Usually</td> <td>14.9%</td> </tr> <tr> <td>Sometimes</td> <td>1.1%</td> </tr> <tr> <td>Rarely</td> <td>0.5%</td> </tr> <tr> <td>Never</td> <td>0.4%</td> </tr> </tbody> </table>	Response	Percentage	Always	82.1%	Usually	14.9%	Sometimes	1.1%	Rarely	0.5%	Never	0.4%	4.77
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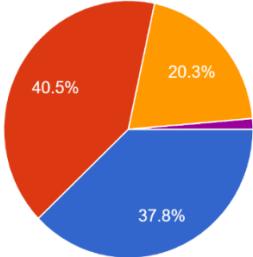
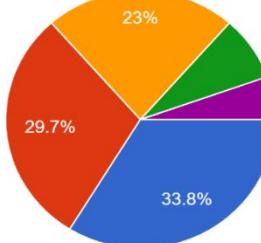
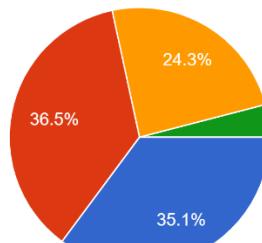
10.	Are the sports and recreational facilities being up to date?	<table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Extremely</td> <td>23.1%</td> </tr> <tr> <td>Very</td> <td>29.2%</td> </tr> <tr> <td>Moderately</td> <td>23.1%</td> </tr> <tr> <td>Slightly</td> <td>13.8%</td> </tr> <tr> <td>Not at all</td> <td>10.8%</td> </tr> </tbody> </table>	Response	Percentage	Extremely	23.1%	Very	29.2%	Moderately	23.1%	Slightly	13.8%	Not at all	10.8%	3.57
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11.	How would you rate the e-resources like digital language laboratory and Learning management system i.e MOODLE	<table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>28.4%</td> </tr> <tr> <td>Very good</td> <td>31.3%</td> </tr> <tr> <td>Good</td> <td>28.4%</td> </tr> <tr> <td>Fair</td> <td>5.6%</td> </tr> <tr> <td>Poor</td> <td>1.6%</td> </tr> </tbody> </table>	Response	Percentage	Excellent	28.4%	Very good	31.3%	Good	28.4%	Fair	5.6%	Poor	1.6%	3.68
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14.	Overall, are you satisfied with your experience at this college?	<table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Extremely satisfied</td> <td>41.8%</td> </tr> <tr> <td>Moderately satisfied</td> <td>49.3%</td> </tr> <tr> <td>Neutral</td> <td>1.6%</td> </tr> <tr> <td>Moderately unsatisfied</td> <td>1.6%</td> </tr> <tr> <td>Disatisfied</td> <td>0%</td> </tr> </tbody> </table>	Response	Percentage	Extremely satisfied	41.8%	Moderately satisfied	49.3%	Neutral	1.6%	Moderately unsatisfied	1.6%	Disatisfied	0%	4.30
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Disatisfied	0%														

STUDENT SATISFACTION SURVEY 2020-21

B. Pharm Second Year

Sr. No.	Questions	To great extent	Moderate	Some what	Average Response
1	How well do the classrooms and lab in this college meet the Learning needs of Students?	 47.3% 50%			 4.44
2		Excellent 	Very good 	Good 	Fair 
	Rate the quality of teaching learning process adopted by the college	 39.2% 41.9% 18.9%			 4.20
3	Rate your experience about availability of teachers beyond classes and co-operation to solve individual problem	 37.8% 20.3% 39.2% 1.7%			 4.12

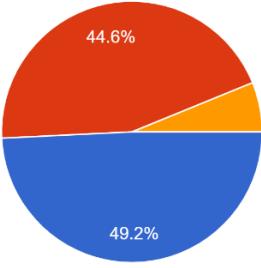
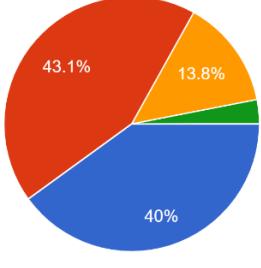
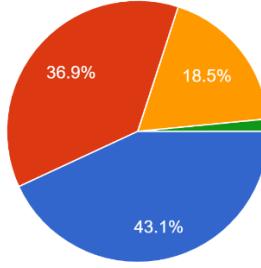
4	Rate your experience of ICT enabled smart classrooms	<table border="1"> <tr> <td>Always</td><td>Usually</td><td>Sometimes</td><td>Rarely</td></tr> </table>	Always	Usually	Sometimes	Rarely	4.04
Always	Usually	Sometimes	Rarely				
5	Does the institute help you in fetching Government and non-government scholarships?	<table border="1"> <tr> <td>Excellent</td><td>Very good</td><td>Good</td><td>Fair</td></tr> </table>	Excellent	Very good	Good	Fair	4.51
Excellent	Very good	Good	Fair				
6	Rate your book bank facility	<table border="1"> <tr> <td>Excellent</td><td>Very good</td><td>Good</td><td>Fair</td></tr> </table>	Excellent	Very good	Good	Fair	4.10
Excellent	Very good	Good	Fair				

		Strongly agree	Agree	Neutral	Strongly disagree											
7	Teachers encourage you to participate in extracurricular activities	 <table> <tr><td>A. Strongly agree</td><td>37.8%</td></tr> <tr><td>B. Agree</td><td>40.5%</td></tr> <tr><td>C. Neutral</td><td>20.3%</td></tr> <tr><td>D. Disagree</td><td>1.4%</td></tr> <tr><td>E. Strongly disagree</td><td>0.0%</td></tr> </table>		A. Strongly agree	37.8%	B. Agree	40.5%	C. Neutral	20.3%	D. Disagree	1.4%	E. Strongly disagree	0.0%	<p>4.13</p> <ul style="list-style-type: none"> A. Strongly agree B. Agree C. Neutral D. Disagree E. Strongly disagree 		
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B. Agree	40.5%															
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E. Strongly disagree	0.0%															
		Excellent	Very good	Good	Fair	Poor										
8	How would you rate the extracurricular activities conducted in the college?	 <table> <tr><td>A. Excellent</td><td>33.8%</td></tr> <tr><td>B. Very Good</td><td>29.7%</td></tr> <tr><td>C. Good</td><td>23%</td></tr> <tr><td>D. Fair</td><td>7.1%</td></tr> <tr><td>E. Poor</td><td>5.3%</td></tr> </table>		A. Excellent	33.8%	B. Very Good	29.7%	C. Good	23%	D. Fair	7.1%	E. Poor	5.3%	<p>3.78</p> <ul style="list-style-type: none"> A. Excellent B. Very Good C. Good D. Fair E. Poor 		
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D. Fair	7.1%															
E. Poor	5.3%															
9	How would you rate the following campus facilities at the college like Parking, Canteen, Transport, Hostel, Ambulance, Bank ATM etc.	 <table> <tr><td>A. Excellent</td><td>35.1%</td></tr> <tr><td>B. Very Good</td><td>36.5%</td></tr> <tr><td>C. Good</td><td>24.3%</td></tr> <tr><td>D. Fair</td><td>4.7%</td></tr> <tr><td>E. Poor</td><td>0.0%</td></tr> </table>		A. Excellent	35.1%	B. Very Good	36.5%	C. Good	24.3%	D. Fair	4.7%	E. Poor	0.0%	<p>4.02</p> <ul style="list-style-type: none"> A. Excellent B. Very Good C. Good D. Fair E. Poor 		
A. Excellent	35.1%															
B. Very Good	36.5%															
C. Good	24.3%															
D. Fair	4.7%															
E. Poor	0.0%															

		Every time	Usually	Sometimes	Rarely	Never	
13	Institute takes active interest in conducting personality development courses/ seminars						 A. Every time B. Usually C. Sometime D. Rarely E. Never
		Extremely satisfied			Moderately satisfied		Neutral
14	Overall, are you satisfied with your experience at this college?						 A. Extremely satisfied B. Moderately satisfied C. Neutral D. Moderately unsatisfied E. Dissatisfied

STUDENT SATISFACTION SURVEY 2020-21

B. Pharm Third Year

Sr. No.	Questions	To great extent	Moderate	Some what	Average Response
1	How well do the classrooms and lab in this college meet the Learning needs of Students?	 49.2% 44.6%			 4.45
2		Excellent	Very good	Good	Fair
	Rate the quality of teaching learning process adopted by the college	 40% 43.1% 13.8% 3.1%			 4.23
3	Rate your experience about availability of teachers beyond classes and co-operation to solve individual problem	 43.1% 36.9% 18.5% 1.5%			 4.23

4	Rate your experience of ICT enabled smart classrooms	<table border="1"> <tr> <td>Always</td><td>Usually</td><td>Sometime</td><td>Rarely</td><td>Never</td></tr> </table>	Always	Usually	Sometime	Rarely	Never	3.96
Always	Usually	Sometime	Rarely	Never				
5	Does the institute help you in fetching Government and non-government scholarships?	<table border="1"> <tr> <td>Excellent</td><td>Very good</td><td>Good</td><td>Fair</td></tr> </table>	Excellent	Very good	Good	Fair	4.59	
Excellent	Very good	Good	Fair					
6	Rate your book bank facility	<table border="1"> <tr> <td>Excellent</td><td>Very good</td><td>Good</td><td>Fair</td></tr> </table>	Excellent	Very good	Good	Fair	4.01	
Excellent	Very good	Good	Fair					

		Strongly agree	Agree	Neutral						
7	Teachers encourage you to participate in extracurricular activities	<table> <tr> <td>32.8%</td> <td>56.3%</td> <td>10.9%</td> </tr> </table>		32.8%	56.3%	10.9%	<ul style="list-style-type: none"> ● A. Strongly agree ● B. Agree ● C. Neutral ● D. Disagree ● E. Slightly disagree 	4.25		
32.8%	56.3%	10.9%								
		Excellent	Very good	Good	Fair					
8	How would you rate the extracurricular activities conducted in the college?	<table> <tr> <td>49.2%</td> <td>26.2%</td> <td>18.5%</td> <td>2%</td> <td>0.3%</td> </tr> </table>		49.2%	26.2%	18.5%	2%	0.3%	<ul style="list-style-type: none"> ● A. Excellent ● B. Very good ● C. Good ● D. Fair ● E. Poor 	3.98
49.2%	26.2%	18.5%	2%	0.3%						
9	Rate your experience about value added clinical research certificate course offered by the college	<table> <tr> <td>46.2%</td> <td>27.7%</td> <td>20%</td> <td>5%</td> <td>0.1%</td> </tr> </table>		46.2%	27.7%	20%	5%	0.1%	<ul style="list-style-type: none"> ● A. Excellent ● B. Very good ● C. Good ● D. Fair ● E. Poor 	3.98
46.2%	27.7%	20%	5%	0.1%						

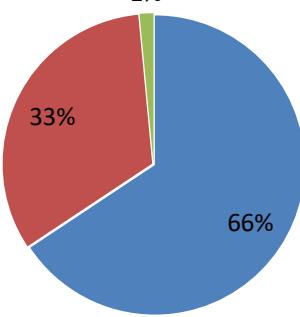
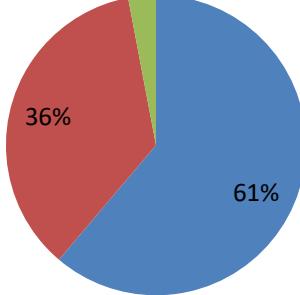
10	How would you rate the following campus facilities at the college like Parking, Canteen, Transport, Hostel, Ambulance, Bank ATM etc.	<table border="1"> <tr> <td>Every time</td><td>Usually</td><td>Sometimes</td></tr> </table>	Every time	Usually	Sometimes	4.09
Every time	Usually	Sometimes				
11	Does the teacher taking efforts in advising you for career decisions and placement?	<table border="1"> <tr> <td>Excellent</td> <td>Very good</td> <td>Good</td> </tr> </table>	Excellent	Very good	Good	4.5
Excellent	Very good	Good				
12	Rate your experience in handling of sophisticated instruments	<table border="1"> <tr> <td>Excellent</td> <td>Very good</td> <td>Good</td> </tr> </table>	Excellent	Very good	Good	4.17
Excellent	Very good	Good				

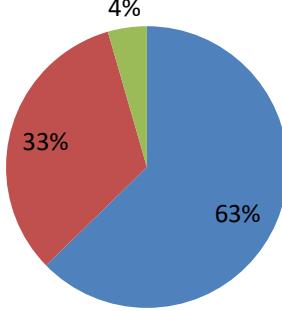
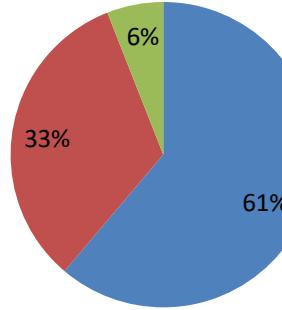
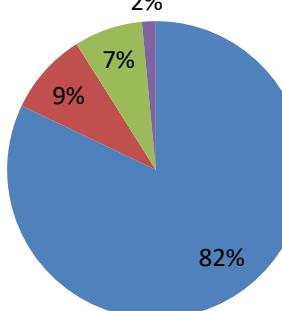
		Extremely	Very	Moderately	Slightly	Not at all	
13	Are the sports and recreational facilities being up to date?						
							4
		Excellent	Very good	Good	Fair	Poor	
14	How would you rate the e- resources like digital language laboratory and Learning management system i.e., MOODLE?						
							4.07
15	How would you rate the ramp and lift facilities for differently able student?						
							3.98

		Every time	Usually	Sometimes	Rarely	Never	
16	Institute takes active interest in conducting personality development courses/ seminars		<ul style="list-style-type: none"> ● A. Every time ● B. Usually ● C. Sometimes ● D. Rarely ● E. Never 			4.39	
		<p>Strongly agree Agree Neutral</p>					
17	The teachers covered relevant topics beyond syllabus?		<ul style="list-style-type: none"> ● A. Strongly agree ● B. Agree ● C. Neutral ● D. Disagree ● E. Slightly disagree 			4.25	
		<p>Extremely satisfied Moderately satisfied Indifferent/ Neutral Dissatisfied</p>					
18	Overall, are you satisfied with your experience at this college?		<ul style="list-style-type: none"> ● A. Extremely satisfied ● B. Moderately satisfied ● C. Indifferent/ Neutral ● D. Moderately unsatisfied ● E. Dissatisfied 			4.42	

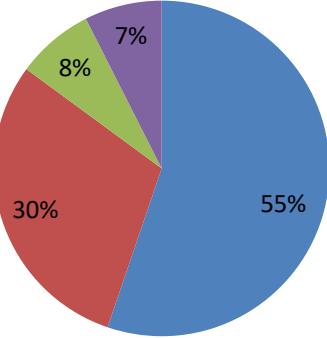
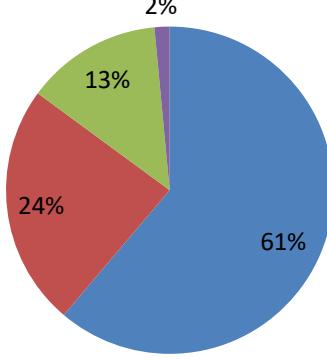
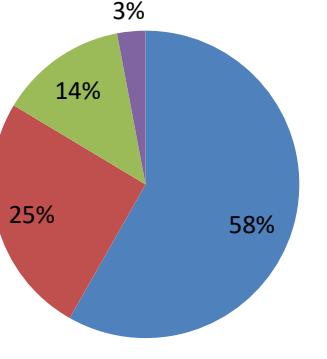
STUDENT SATISFACTION SURVEY 2020-21

Final Year B. Pharm

Sr. No .	Questions	To great extent	Moderate	Some what	Average Response						
1	How well do the classrooms and lab in this college meet the Learning needs of Students?	 <table> <tr> <td>A. To great extent</td> <td>66%</td> </tr> <tr> <td>B. Moderate</td> <td>33%</td> </tr> <tr> <td>C. Some what</td> <td>1%</td> </tr> </table>	A. To great extent	66%	B. Moderate	33%	C. Some what	1%			4.64
A. To great extent	66%										
B. Moderate	33%										
C. Some what	1%										
2	Rate the quality of teaching learning process adopted by the college	 <table> <tr> <td>A. Excellent</td> <td>61%</td> </tr> <tr> <td>B. Very good</td> <td>36%</td> </tr> <tr> <td>C. Good</td> <td>3%</td> </tr> </table>	A. Excellent	61%	B. Very good	36%	C. Good	3%			4.80
A. Excellent	61%										
B. Very good	36%										
C. Good	3%										

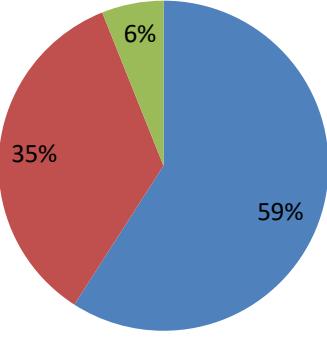
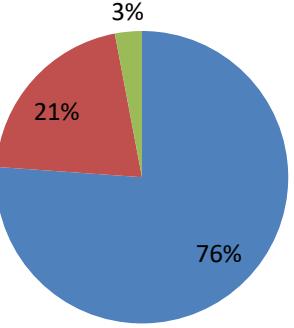
3	Rate your experience about availability of teachers beyond classes and co-operation to solve individual problem	 <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>A. Excellent</td> <td>63%</td> </tr> <tr> <td>B. Very good</td> <td>33%</td> </tr> <tr> <td>C. Good</td> <td>4%</td> </tr> </tbody> </table>	Response	Percentage	A. Excellent	63%	B. Very good	33%	C. Good	4%	4.44		
Response	Percentage												
A. Excellent	63%												
B. Very good	33%												
C. Good	4%												
4	Rate your experience of ICT enabled smart classrooms	 <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>A. Excellent</td> <td>61%</td> </tr> <tr> <td>B. Very good</td> <td>33%</td> </tr> <tr> <td>C. Good</td> <td>6%</td> </tr> </tbody> </table>	Response	Percentage	A. Excellent	61%	B. Very good	33%	C. Good	6%	4.55		
Response	Percentage												
A. Excellent	61%												
B. Very good	33%												
C. Good	6%												
		<table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Always</td> <td>63%</td> </tr> <tr> <td>Usually</td> <td>33%</td> </tr> <tr> <td>Sometimes</td> <td>4%</td> </tr> <tr> <td>Rarely</td> <td>6%</td> </tr> </tbody> </table>	Response	Percentage	Always	63%	Usually	33%	Sometimes	4%	Rarely	6%	
Response	Percentage												
Always	63%												
Usually	33%												
Sometimes	4%												
Rarely	6%												
5	Does the institute help you in fetching Government and non-government scholarships?	 <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>A. Always</td> <td>82%</td> </tr> <tr> <td>B. Usually</td> <td>9%</td> </tr> <tr> <td>C. Sometimes</td> <td>7%</td> </tr> <tr> <td>D. Rarely</td> <td>2%</td> </tr> </tbody> </table>	Response	Percentage	A. Always	82%	B. Usually	9%	C. Sometimes	7%	D. Rarely	2%	4.71
Response	Percentage												
A. Always	82%												
B. Usually	9%												
C. Sometimes	7%												
D. Rarely	2%												

		Excellent	Very good	Good	Rarely									
6	Rate your book bank facility	<table> <tr> <td>A. Excellent</td> <td>57%</td> </tr> <tr> <td>B. Very good</td> <td>22%</td> </tr> <tr> <td>C. Good</td> <td>19%</td> </tr> <tr> <td>D. Rarely</td> <td>2%</td> </tr> </table>				A. Excellent	57%	B. Very good	22%	C. Good	19%	D. Rarely	2%	4.34
A. Excellent	57%													
B. Very good	22%													
C. Good	19%													
D. Rarely	2%													
7	Teachers encourage you to participate in extracurricular activities	<table> <tr> <td>A. Strongly agree</td> <td>60%</td> </tr> <tr> <td>B. Agree</td> <td>33%</td> </tr> <tr> <td>C. Neutral</td> <td>7%</td> </tr> </table>				A. Strongly agree	60%	B. Agree	33%	C. Neutral	7%	4.52		
A. Strongly agree	60%													
B. Agree	33%													
C. Neutral	7%													
		Excellent	Very good	Good	Fair									

8	How would you rate the extracurricular activities conducted in the college?	 <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>A. Excellent</td> <td>55%</td> </tr> <tr> <td>B. Very good</td> <td>30%</td> </tr> <tr> <td>C. Good</td> <td>8%</td> </tr> <tr> <td>D. Fair</td> <td>7%</td> </tr> </tbody> </table>	Rating	Percentage	A. Excellent	55%	B. Very good	30%	C. Good	8%	D. Fair	7%	4.10
Rating	Percentage												
A. Excellent	55%												
B. Very good	30%												
C. Good	8%												
D. Fair	7%												
9	Rate your experience about value added clinical research certificate course offered by the college	 <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>A. Excellent</td> <td>61%</td> </tr> <tr> <td>B. Very good</td> <td>24%</td> </tr> <tr> <td>C. Good</td> <td>13%</td> </tr> <tr> <td>D. Fair</td> <td>2%</td> </tr> </tbody> </table>	Rating	Percentage	A. Excellent	61%	B. Very good	24%	C. Good	13%	D. Fair	2%	4.44
Rating	Percentage												
A. Excellent	61%												
B. Very good	24%												
C. Good	13%												
D. Fair	2%												
10	How would you rate the following campus facilities at the college like Parking, Canteen, Transport, Hostel, Ambulance, Bank ATM etc.	 <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>1. Excellent</td> <td>58%</td> </tr> <tr> <td>2. Very good</td> <td>25%</td> </tr> <tr> <td>3. Good</td> <td>14%</td> </tr> <tr> <td>4. Fair</td> <td>3%</td> </tr> </tbody> </table>	Rating	Percentage	1. Excellent	58%	2. Very good	25%	3. Good	14%	4. Fair	3%	4.38
Rating	Percentage												
1. Excellent	58%												
2. Very good	25%												
3. Good	14%												
4. Fair	3%												

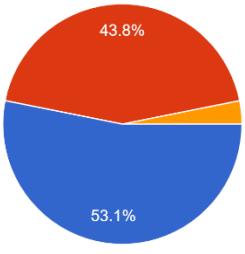
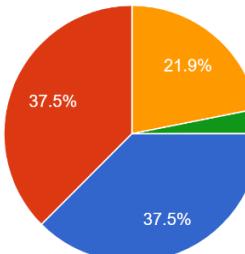
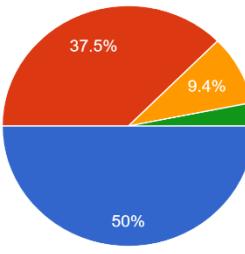
		Every time	Usually	Sometime	Rarely	
11	Does the teacher taking efforts in advising you for career decisions and placement?	 72% 25% 1% 2%	<ul style="list-style-type: none">A. Every timeB. UsuallyC. SometimesD. Rarely	4.67		
		Excellent	Very good	Good	Fair	
12	Rate your experience in handling of sophisticated instruments	 64% 27% 7% 2%	<ul style="list-style-type: none">A. ExcellentB. Very goodC. GoodD. Fair	4.35		
		Extremely	Very	Moderately	Slightly	
13	Are the sports and recreational facilities being up to date?	 51% 36% 6% 7%	<ul style="list-style-type: none">A. ExtremelyB. VeryC. ModeratelyD. Slightly	4.29		

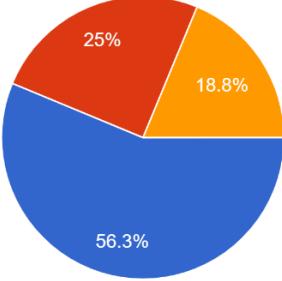
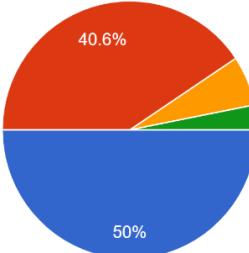
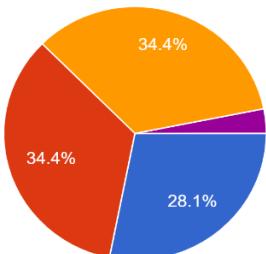
		Excellent	Very good	Good	Fair	
14	How would you rate the e-resources like digital language laboratory and Learning management system i.e MOODLE					<p>4.50</p>
15	How would you rate the ramp and lift facilities for differently able student?					<p>4.41</p>
16	Institute takes active interest in conducting personality development courses/ seminars	Every time	Usually	Sometimes		

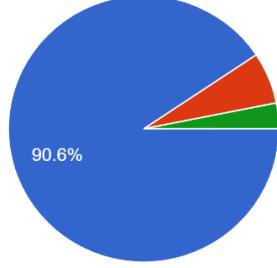
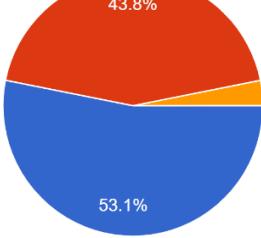
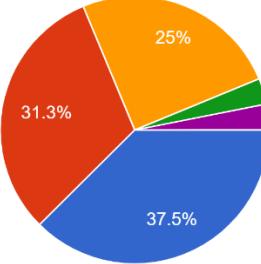
		Strongly agree	Agree	Neutral				
17	The teachers covered relevant topics beyond syllabus?	 <table> <tr> <td>59%</td> <td>35%</td> <td>6%</td> </tr> </table>			59%	35%	6%	4.50
59%	35%	6%						
		Extremely satisfied	Moderately satisfied	Indifferent/ neutral				
18	Overall, are you satisfied with your experience at this college?	 <table> <tr> <td>76%</td> <td>21%</td> <td>3%</td> </tr> </table>			76%	21%	3%	4.73
76%	21%	3%						

STUDENT SATISFACTION SURVEY 2020-21

M. Pharm First Year

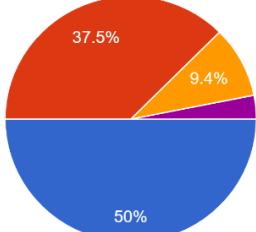
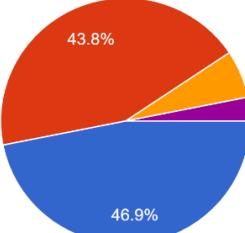
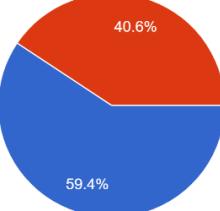
Sr. No.	Questions	To great extent	Moderate	Some what	Average Response
1	How well do the classrooms and lab in this college meet the Learning needs of Students?				4.5
2		Excellent	Very good	Good	4.09
	Rate the quality of research carried out and efforts taken to publish the research work in peer reviewed journals.				
3	Rate the quality of teaching learning process adopted by the college				4.3

4	Rate your experience about availability of teachers beyond classes and co-operation to solve individual problem	 <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>A. Excellent</td> <td>56.3%</td> </tr> <tr> <td>B. Very good</td> <td>25%</td> </tr> <tr> <td>C. Good</td> <td>18.8%</td> </tr> <tr> <td>D. Fair</td> <td>0%</td> </tr> <tr> <td>E. Poor</td> <td>0%</td> </tr> </tbody> </table>	Rating	Percentage	A. Excellent	56.3%	B. Very good	25%	C. Good	18.8%	D. Fair	0%	E. Poor	0%	4.37
Rating	Percentage														
A. Excellent	56.3%														
B. Very good	25%														
C. Good	18.8%														
D. Fair	0%														
E. Poor	0%														
		<table border="1"> <thead> <tr> <th>Response</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>Extremely helpful</td> <td>10</td> </tr> <tr> <td>Very helpful</td> <td>8</td> </tr> <tr> <td>Helpful to Some extent</td> <td>5</td> </tr> <tr> <td>Helpful</td> <td>10</td> </tr> </tbody> </table>	Response	Count	Extremely helpful	10	Very helpful	8	Helpful to Some extent	5	Helpful	10			
Response	Count														
Extremely helpful	10														
Very helpful	8														
Helpful to Some extent	5														
Helpful	10														
5	How helpful is the Journal club activity in promoting research attitude and enhancing research knowledge?	 <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Extremely helpful</td> <td>50%</td> </tr> <tr> <td>Very helpful</td> <td>40.6%</td> </tr> <tr> <td>Helpful to some extent</td> <td>9.4%</td> </tr> <tr> <td>Helpful</td> <td>0%</td> </tr> <tr> <td>Not helpful</td> <td>0%</td> </tr> </tbody> </table>	Response	Percentage	Extremely helpful	50%	Very helpful	40.6%	Helpful to some extent	9.4%	Helpful	0%	Not helpful	0%	4.37
Response	Percentage														
Extremely helpful	50%														
Very helpful	40.6%														
Helpful to some extent	9.4%														
Helpful	0%														
Not helpful	0%														
		<table border="1"> <thead> <tr> <th>Response</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>10</td> </tr> <tr> <td>Very good</td> <td>8</td> </tr> <tr> <td>Good</td> <td>5</td> </tr> <tr> <td>Poor</td> <td>10</td> </tr> </tbody> </table>	Response	Count	Excellent	10	Very good	8	Good	5	Poor	10			
Response	Count														
Excellent	10														
Very good	8														
Good	5														
Poor	10														
6	Rate your experience of ICT enabled smart classrooms	 <table border="1"> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>A. Excellent</td> <td>28.1%</td> </tr> <tr> <td>B. Very good</td> <td>34.4%</td> </tr> <tr> <td>C. Good</td> <td>34.4%</td> </tr> <tr> <td>D. Fair</td> <td>3.2%</td> </tr> <tr> <td>E. Poor</td> <td>0%</td> </tr> </tbody> </table>	Rating	Percentage	A. Excellent	28.1%	B. Very good	34.4%	C. Good	34.4%	D. Fair	3.2%	E. Poor	0%	3.83
Rating	Percentage														
A. Excellent	28.1%														
B. Very good	34.4%														
C. Good	34.4%														
D. Fair	3.2%														
E. Poor	0%														

		Always	Usually	Rarely		
7	Does the institute help you in fetching Government and non-government scholarships?	 90.6%		<ul style="list-style-type: none"> ● A. Always ● B. Usually ● C. Sometimes ● D. Rarely ● E. Never 		4.84
		A strongly agree	Agree	Neutral		
8	Teachers encourage you to participate in extracurricular activities	 53.1%		<ul style="list-style-type: none"> ● A. Strongly agree ● B. Agree ● C. Neutral ● D. Disagree ● E. Slightly disagree 		4.5
		Excellent	Very good	Good	Fair	Poor
9	How would you rate the extracurricular activities conducted in the college?	 37.5%		<ul style="list-style-type: none"> ● A. Excellent ● B. Very good ● C. Good ● D. Fair ● E. Poor 		3.96

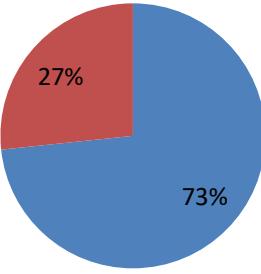
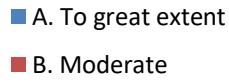
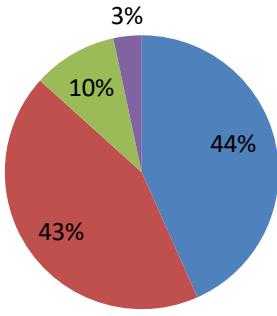
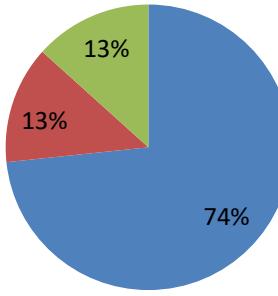
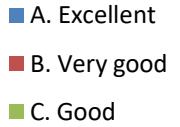
10	How would you rate the following campus facilities at the college like Parking, Canteen, Transport, Hostel, Ambulance, Bank ATM etc.?	<table border="1"> <tr> <td>Every time</td><td>Usually</td><td>Sometime</td><td>Rarely</td></tr> </table>	Every time	Usually	Sometime	Rarely	4.03	
Every time	Usually	Sometime	Rarely					
		<table border="1"> <tr> <td>Every time</td><td>Usually</td><td>Sometime</td><td>Rarely</td></tr> </table>	Every time	Usually	Sometime	Rarely		
Every time	Usually	Sometime	Rarely					
11	Does the teacher taking efforts in advising you for career decisions and placement?	<table border="1"> <tr> <td>Every time</td><td>Usually</td><td>Sometimes</td><td>Rarely</td><td>Never</td></tr> </table>	Every time	Usually	Sometimes	Rarely	Never	4.62
Every time	Usually	Sometimes	Rarely	Never				
		<table border="1"> <tr> <td>Every time</td><td>Usually</td><td>Sometimes</td><td>Rarely</td><td>Never</td></tr> </table>	Every time	Usually	Sometimes	Rarely	Never	
Every time	Usually	Sometimes	Rarely	Never				
12	Rate your experience in handling of sophisticated instruments.	<table border="1"> <tr> <td>Excellent</td><td>Very good</td><td>Good</td><td>Fair</td><td>Poor</td></tr> </table>	Excellent	Very good	Good	Fair	Poor	4.0
Excellent	Very good	Good	Fair	Poor				
		<table border="1"> <tr> <td>Excellent</td><td>Very good</td><td>Good</td><td>Fair</td><td>Poor</td></tr> </table>	Excellent	Very good	Good	Fair	Poor	
Excellent	Very good	Good	Fair	Poor				

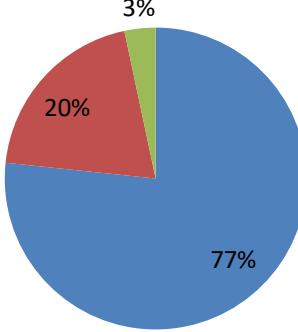
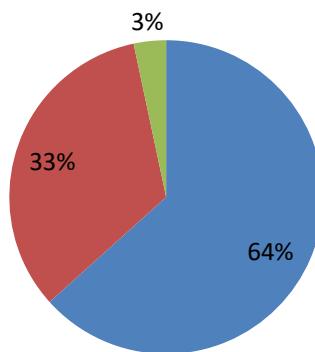
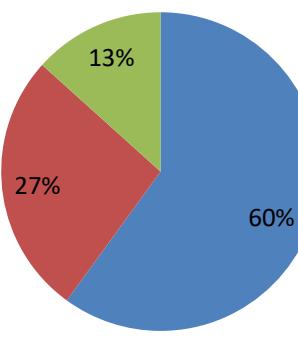
		Extremely	Very	Moderately	Slightly						
13	Are the sports and recreational facilities up to date?	<table border="1"> <tr> <td>A. Extremely</td> <td>B. Very</td> <td>C. Moderately</td> <td>D. Slightly</td> <td>E. Not at all</td> </tr> </table>		A. Extremely	B. Very	C. Moderately	D. Slightly	E. Not at all			3.81
A. Extremely	B. Very	C. Moderately	D. Slightly	E. Not at all							
		Excellent	Very good	Good	Fair	Poor					
14	How would you rate the e- resources like digital language laboratory and Learning management system i.e MOODLE?	<table border="1"> <tr> <td>A. Excellent</td> <td>B. Very good</td> <td>C. Good</td> <td>D. Fair</td> <td>E. Poor</td> </tr> </table>		A. Excellent	B. Very good	C. Good	D. Fair	E. Poor			3.84
A. Excellent	B. Very good	C. Good	D. Fair	E. Poor							
15	How would you rate the ramp and lift facilities for differently able student?	<table border="1"> <tr> <td>A. Excellent</td> <td>B. Very good</td> <td>C. Good</td> <td>D. Fair</td> <td>E. Poor</td> </tr> </table>		A. Excellent	B. Very good	C. Good	D. Fair	E. Poor			3.43
A. Excellent	B. Very good	C. Good	D. Fair	E. Poor							

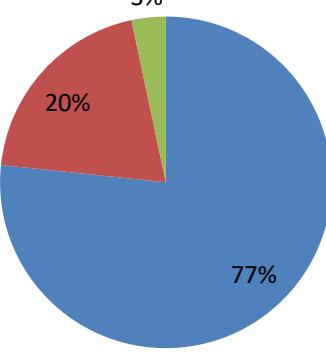
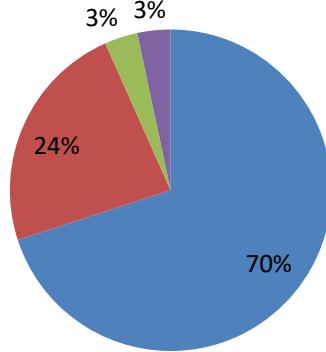
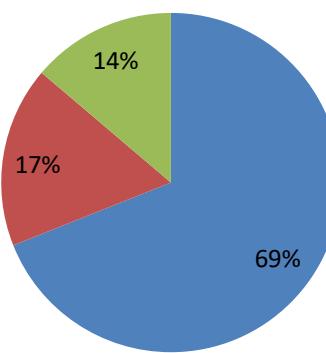
16		Every time	Usually	Sometimes	Never	4.31	
		Institute takes active interest in conducting personality development courses/ seminars.		9.4%	2.1%		
17		The teachers covered relevant topics beyond syllabus?	Strongly agree	Agree	Neutral	Slightly disagree	4.31
				43.8%	5.6%	2.7%	
			Extremely satisfied	Moderately satisfied			
18	Overall, are you satisfied with your experience at this college?			40.6%	0%	0%	4.59

STUDENT SATISFACTION SURVEY 2020-21

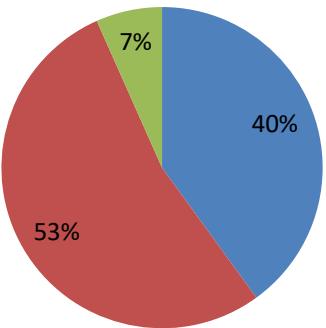
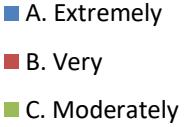
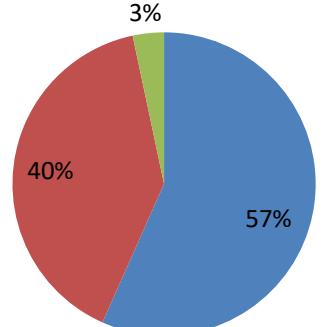
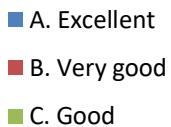
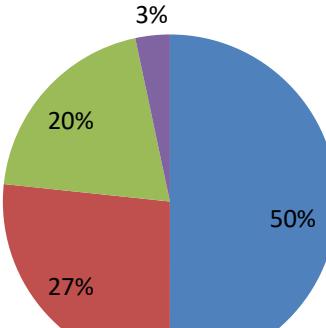
M. Pharm Second Year

Sr. No.	Questions	To great extent	Moderate	Average Response
1	How well do the classrooms and lab in this college meet the Learning needs of Students?	 73% 27%		4.73
2		Excellent	Very good	Good
	Rate the quality of research carried out and efforts taken to publish the research work in peer reviewed journals.	 44% 43% 10% 3%		4.26
3	Rate the quality of teaching learning process adopted by the college	 74% 13% 13%		4.7

4	Rate your experience about availability of teachers beyond classes and co-operation to solve individual problem	 <table border="1"> <tr> <td>A. Excellent</td> <td>77%</td> </tr> <tr> <td>B. Very good</td> <td>20%</td> </tr> <tr> <td>C. Good</td> <td>3%</td> </tr> </table>	A. Excellent	77%	B. Very good	20%	C. Good	3%	4.73
A. Excellent	77%								
B. Very good	20%								
C. Good	3%								
		<table border="1"> <tr> <td>Extremely helpful</td> <td>Very helpful</td> <td>Helpful to Some extent</td> </tr> </table>	Extremely helpful	Very helpful	Helpful to Some extent				
Extremely helpful	Very helpful	Helpful to Some extent							
5	How helpful is the Journal club activity in promoting research attitude and enhancing research knowledge?	 <table border="1"> <tr> <td>Extremely helpful</td> <td>Very Helpful</td> <td>Helpful to some extent</td> </tr> </table>	Extremely helpful	Very Helpful	Helpful to some extent	4.6			
Extremely helpful	Very Helpful	Helpful to some extent							
		<table border="1"> <tr> <td>Excellent</td> <td>Very good</td> <td>Good</td> </tr> </table>	Excellent	Very good	Good				
Excellent	Very good	Good							
6	Rate your experience of ICT enabled smart classrooms	 <table border="1"> <tr> <td>A. Excellent</td> <td>60%</td> </tr> <tr> <td>B. Very good</td> <td>27%</td> </tr> <tr> <td>C. Good</td> <td>13%</td> </tr> </table>	A. Excellent	60%	B. Very good	27%	C. Good	13%	4.46
A. Excellent	60%								
B. Very good	27%								
C. Good	13%								

		Always	Usually	Sometimes									
7	Does the institute help you in fetching Government and non-government scholarships?	 <table> <tr> <td>A. Always</td> <td>77%</td> </tr> <tr> <td>B. Usually</td> <td>20%</td> </tr> <tr> <td>C. Sometimes</td> <td>3%</td> </tr> </table>	A. Always	77%	B. Usually	20%	C. Sometimes	3%			4.73		
A. Always	77%												
B. Usually	20%												
C. Sometimes	3%												
		A strongly agree	Agree	Neutral	Slightly disagree								
8	Teachers encourage you to participate in extracurricular activities	 <table> <tr> <td>A. Strongly agree</td> <td>70%</td> </tr> <tr> <td>B. Agree</td> <td>24%</td> </tr> <tr> <td>C. Neutral</td> <td>3%</td> </tr> <tr> <td>E. Slightly disagree</td> <td>3%</td> </tr> </table>	A. Strongly agree	70%	B. Agree	24%	C. Neutral	3%	E. Slightly disagree	3%			4.56
A. Strongly agree	70%												
B. Agree	24%												
C. Neutral	3%												
E. Slightly disagree	3%												
		Excellent	Very good	Good	Fair								
9	How would you rate the extracurricular activities conducted in the college?	 <table> <tr> <td>A. Excellent</td> <td>69%</td> </tr> <tr> <td>B. Very good</td> <td>17%</td> </tr> <tr> <td>C. Good</td> <td>14%</td> </tr> </table>	A. Excellent	69%	B. Very good	17%	C. Good	14%			4.43		
A. Excellent	69%												
B. Very good	17%												
C. Good	14%												

10	How would you rate the following campus facilities at the college like Parking, Canteen, Transport, Hostel, Ambulance, Bank ATM etc.?	<table border="1"> <tr> <td>A. Excellent</td><td>B. Very good</td><td>C. Good</td><td>D. Fair</td><td>E. Poor</td></tr> <tr> <td>60%</td><td>17%</td><td>17%</td><td>3%</td><td>3%</td></tr> </table>	A. Excellent	B. Very good	C. Good	D. Fair	E. Poor	60%	17%	17%	3%	3%	4.26
A. Excellent	B. Very good	C. Good	D. Fair	E. Poor									
60%	17%	17%	3%	3%									
		<table border="1"> <tr> <td>Every time</td> <td>Usually</td> <td>Sometime</td> <td>Rarely</td> </tr> </table>	Every time	Usually	Sometime	Rarely							
Every time	Usually	Sometime	Rarely										
11	Does the teacher taking efforts in advising you for career decisions and placement?	<table border="1"> <tr> <td>A. Every time</td> <td>B. Usually</td> <td>C. Sometimes</td> <td>D. Rarely</td> </tr> <tr> <td>60%</td><td>34%</td><td>3%</td><td>3%</td> </tr> </table>	A. Every time	B. Usually	C. Sometimes	D. Rarely	60%	34%	3%	3%	4.5		
A. Every time	B. Usually	C. Sometimes	D. Rarely										
60%	34%	3%	3%										
		<table border="1"> <tr> <td>Excellent</td> <td>Very good</td> <td>Good</td> </tr> </table>	Excellent	Very good	Good								
Excellent	Very good	Good											
12	Rate your experience in handling of sophisticated instruments.	<table border="1"> <tr> <td>A. Excellent</td> <td>B. Very good</td> <td>C. Good</td> </tr> <tr> <td>47%</td><td>50%</td><td>3%</td> </tr> </table>	A. Excellent	B. Very good	C. Good	47%	50%	3%	4.43				
A. Excellent	B. Very good	C. Good											
47%	50%	3%											

		Extremely	Very	Moderately	
13	Are the sports and recreational facilities up to date?				4.33
		Excellent	Very good	Good	Fair
14	How would you rate the e- resources like digital language laboratory and Learning management system i.e. MOODLE?				4.56
15	How would you rate the ramp and lift facilities for differently able student?				4.23

16		Every time	Usually	Sometimes	Rarely	4.53
		3%	3%	30%	64%	
17	The teachers covered relevant topics beyond syllabus?	Strongly agree	Agree	Neutral	Disagree	4.5
		3%	7%	27%	63%	
18	Overall, are you satisfied with your experience at this college?	Extremely satisfied	Moderately satisfied	Moderately unsatisfied		4.5
		3%	40%	57%		

